



Seth SoorajmullJalan Girls' College

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ANALYSIS OF FEEDBACK (2020-2021)

Analysis of Feedback from Students :

It is thus a combination of two phases, the first one being the offline classes and another part is that of the online classes that began in March 2020. They are from both Commerce and Arts Faculties.

There is an overall satisfaction amongst the students about the Teaching and Learning methods used by the faculty members of the College. 91% of the students believe that the entire syllabus is completed on time. 87% believe that the teachers are well prepared for the classes. The students are also happy with the teachers as they get access to them whenever they need any help, whether academic or non-academic.

According to the students, the faculty members always help the students by taking special classes and by checking all the assignments that the students submit to them.

The office staff are also perceived to be very friendly and helpful. Access to library has become easier with time and new arrangements in the library. Online materials are also now available for the students. However only 35% are happy with the internet facility available in the library. They want an improvement in that sphere. Students also want better food at more reasonable rates in the college canteen.

58% of the students believe that the classrooms are easily accessible by the differently able people. However, some infrastructural changes are what the students have suggested for in the feedback forms. There is also a demand for a free platform where the grievances of the students can be registered with the college authorities so that their problems can be resolved at the earliest.

ANALYSIS OF FEEDBACK FORMS FROM PARENTS

The parents are aware about the importance of attendance of their wards to college. Around 83% of them are very satisfied with the teaching learning method used in the college. The parents are also satisfied with the fact that they can get access to the teachers whenever they need any help.

The office staff are also very helpful according to 84% of the parents. 63% of them are satisfied with the library facility available for their wards in the college. 62% of them are happy with the college canteen.

The counselling facility that the students receive in the college have also made the parents relieved as very often the students find it easier to talk freely with the teacher than with their parents.

Majority of the parents are satisfied with the way the scholarships are handled in the college.

One of the very important factors that the parents are satisfied with is the security environment within the college campus. Around 93% of them are happy with the discipline that exists in the college. They believe it helps them train their wards better.

86% of the parents say they are ready to recommend this college to the outsiders who do not know the college.

However, there are some suggestions given by the parents.

1. Canteen facilities should improve.

2. Toilets should be kept clean.
3. More classrooms are needed for easier class attendance.
4. Some of them demand more online classes as the curriculum now is completely online.

ANALYSIS OF FEEDBACK FORMS FROM THE ALUMNI

2016-2020

The feedback forms from the Alumni clearly reflect their love for the institution. It is clear from their responses that they were satisfied with the academic environment in their college and very happy with their faculty members. Many of them are into academics, pursuing higher studies. (Around 74 percent of the are pursuing higher studies). However, most of them have not yet qualified NET or SET yet.

Around 12 percent are into service while 10 percent into business.

Seventy-Four percent of the Alumni believe that Teaching Learning process in SSJGC is very good. Only 39 percent approve of the library facilities in the college to be very good. 47 percent of the Ex-students mention that the office facility is good. 25 percent believe that the canteen of the college is very good. There is a small percentage who have marked the canteen arrangements to be poor. Only 28 percent have marked the washrooms to be very good, implying that there is a lot of scope for improvement. 13 percent believe that the common room needs more improvement and has marked it poor. The counselling guidance has been very well appreciated by the alumni and 43 percent have marked it very good. Around 77 percent of the alumni would like to refer the name of this college to others, mainly because of the faculty and the helpful teachers. The fact that most of the students have learnt a lot from the college is reflected in their contact with the teachers even after having passed out of it. 81 percent of them are in touch with the teachers. 84 percent would like to join the Alumni Association.

There are a number of suggestions given by a few ex-students.

1. Most of the ex-students have given suggestion regarding improving the library facilities.
2. The student organization should have a student President instead of a Teacher.

3. Need for a Confidence-Building, Interactive English Class for free for those students who shy away because of their deficiency in the language.
4. Some extra-curricular activities apart from those that are already there should be introduced (like Art, Music group, Elocution etc)

ANALYSIS OF FEEDBACK FROM THE PROFESSORS

The feedback received from the faculty members of Seth Soorajmull Jalan Girls College show that the professors are quite are satisfied with the work environment in the college. They have a very cordial relation with the Teacher-in-Charge Madam. The non-teaching staff of the college are also very supportive and they help the professors whenever needed.